

Ex. E – Claim Chart U.S. Patent No. 9,600,661

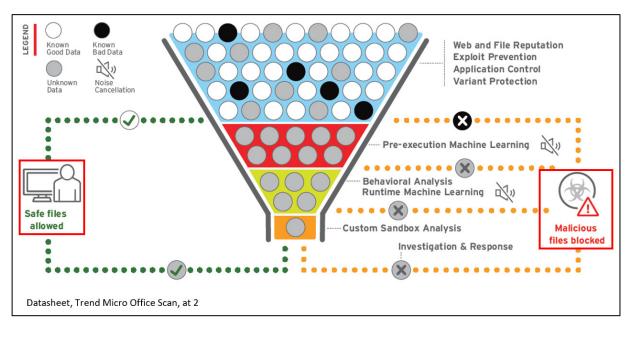
#### CLAIM 16

#### TREND MICRO PRODUCTS

16[pre] In a computer comprising a mass data storage device and an application running on said computer in conjunction with an operating system that manages access to said data storage device, a method of controlling write access to said data storage device by said application comprising:

Trend Micro offers various software that performs the method of claim 16. Specifically, Trend Micro offers many applications to protect against electronic threats such as viruses, ransomware, malware, and the like (collectively "hostile applications"). That software includes but is not limited to, OfficeScan, Endpoint Application Control, Apex One, Antivirus+ Security, Internet Security, and Maximum Security.

Trend Micro's software operates and run on a computer such as a PC, Mac, or Server with a mass data storage device such as a hard disk or memory. The software controls write access to the computer's storage device by a hostile application running on the computer. As illustrated in the graphic below, Trend Micro's applications allow safe files while blocking malicious files.



Ex. E – Claim Chart U.S. Patent No. 9,600,661

#### **CLAIM 16** TREND MICRO PRODUCTS 16[pre] In a computer Trend Micro's software detects write attempts and controls write access to the data storage device comprising a mass data during every stage of the hostile application's presence: (1) entry-point; (2) pre-execution; (3) storage device and an runtime; and (4) exit point. The graphic below showing how Trend Micro's software defends application running on endpoints (e.g., the claimed "computer") is illustrative. First, when the hostile application arrives on said computer in an endpoint via for example a network, email, or USB, the software will detect write attempts and conjunction with an control write access. Second, while malware is being written to the storage medium, but before operating system that execution, the software detects write attempts and controls write access. Third, while the application manages access to said is running it can make attempts to write data, which the software will detect and control. Fourth, data storage device, a when the applications exits it can make attempt to write data, which the software will also detect method of controlling and control. write access to said data How it works storage device by said application comprising: A range of layered detection capabilities, alongside investigation and response, defends the endpoint through every stage Endpoint **\*\*** Written to disk Executed {►} Malware arrives on endpoint Malware exits: Network Command & Control Lateral move Exfiltration Entry point Pre-execution Runtime Exit point 0 Web reputation Browser exploit protection Runtime machine learning Device control Application control Behavioral Analysis DLP Web reputation Variant protection Exploit protection **URL** filtering **URL** filtering File-level signature In-memory script analysis Investigation & Response IOC sweeping Root Cause Analysis Endpoint Isolation https://www.trendmicro.com/en\_us/business/products/user-protection/sps/endpoint.html

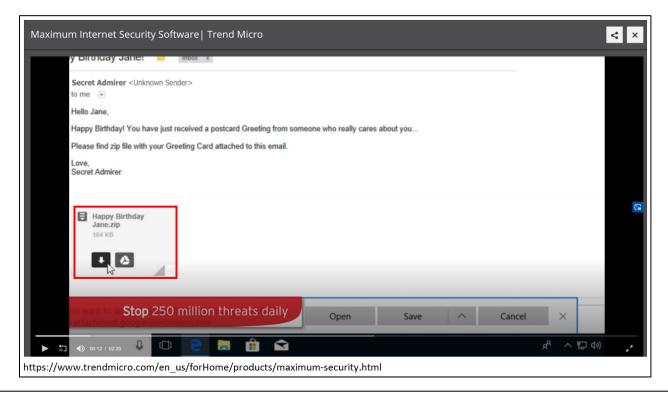
#### CLAIM 16

16[pre] In a computer comprising a mass data storage device and an application running on said computer in conjunction with an operating system that manages access to said data storage device, a method of controlling write access to said data storage device by said application comprising:

#### TREND MICRO PRODUCTS

The remaining slides for limitation 16[pre] provide examples of Trend Micro's software detecting write attempts and controlling the write access of hostile applications.

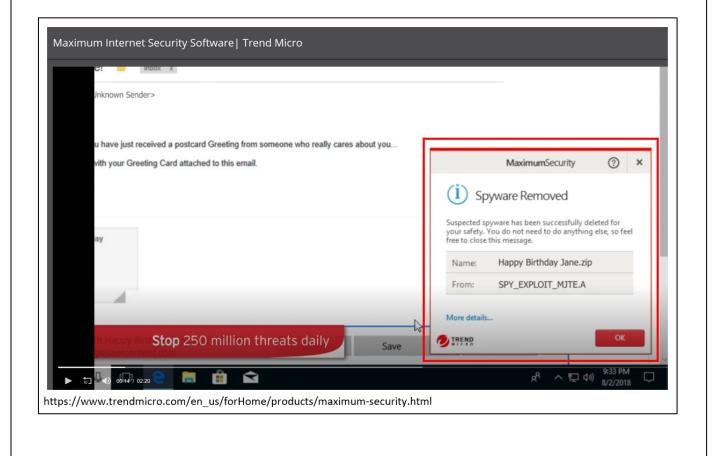
The example on this slide shows Trend Micro's Maximum Security software detecting a write attempt and controlling write access by an email attachment. In the image below, the user attempts to and or downloads a zip file from an email attachment, which would cause data to be written to the storage medium. In the image on the next slide, Trend Micro's software detects and rejects that attempt to write.



# CLAIM 16 TREND MICRO PRODUCTS

16[pre] In a computer comprising a mass data storage device and an application running on said computer in conjunction with an operating system that manages access to said data storage device, a method of controlling write access to said data storage device by said application comprising:

The image below shows that Trend Micro's software detects and rejects that attempt to write before the user has clicked to save the file.



#### **CLAIM 16** TREND MICRO PRODUCTS 16[pre] In a computer The image below shows another example of Trend Micro's Security software's ability to detect write comprising a mass data attempts and control write access to a storage device. As the image shows, the software scans for storage device and an threats when saving or downloading files or when programs try to make unauthorized changes to application running on system settings for the purpose of preventing write access. said computer in conjunction with an ? - X Protection Settings operating system that manages access to said Scan for threats when opening, saving, or downloading files Security & Tuneup data storage device, a Controls Enable real-time scanning for compressed files (like ZIP files) method of controlling ✓ Enable machine-learning to protect from new or unknown threats ✓ Scan Preferences write access to said data Check if programs try to make unauthorized changes to system settings that (1) PC Health Checkup could threaten your security storage device by said Scheduled Scans ✓ Prevent programs on portable drives from launching automatically application comprising: ✓ Immediately close programs that have been exploited by hackers ✓ Protect documents against unauthorized encryption or modification Internet & Email Controls > Back up files encrypted or modified by suspicious programs **Exception Lists** Scan for suspicious files as the computer starts (i) Protection level: O Normal (i) O Hypersensitive (i) Switch protection level automatically (i) https://www.trendmicro.com/en\_us/forHome/products/maximum-security.html 2. The following Scan Preferences are displayed. Check or uncheck to change a setting. Scan for threats when opening, saving, or downloading suspicious files. This is the real-time scan that protects you at all times when you're using your computer. This is enabled by default. Trend Micro Security 2020 for Windows Product Guide at 72.

CLAIM 16	TREND MICRO PRODUCTS
16[pre] In a computer comprising a mass data storage device and an application running on said computer in conjunction with an operating system that	The image below shows another example of Trend Micro's Security software's ability to detect write attempts and control write access to a storage device. As the image shows, threats are caught as they try to enter memory or touch the hard drive.
manages access to said	Quick Start: Conducting On-Demand Scans
data storage device, a method of controlling write access to said data storage device by said application comprising:	By default, Trend Micro Security activates a real-time scan when it is installed. This is always present in memory, to proactively protect you from real-time threats. Threats are caught as they try to enter memory or touch the hard drive, preventing infections. This includes protection against ransomware, which may infect you from dangerous websites or emails.  Trend Micro Security 2020 for Windows Product Guide at 60.

#### **CLAIM 16** TREND MICRO PRODUCTS 16[pre] In a computer Trend Micro's OfficeScan and ApexOne software also include real-time scans, which detect write comprising a mass data attempts and control write access of hostile applications. For example, the software scans files whose storage device and an contents are being written, and will reject write access if the application is hostile. application running on said computer in Real-time Scan: Advanced Settings conjunction with an operating system that Description Option manages access to said data storage device, a Scan Trigger . Read: Scans files whose contents are read; files are read when they are opened, executed, method of controlling write access to said data . Write: Scans files whose contents are being written; a file's contents are written when the file is modified, saved, downloaded, or copied from another location. storage device by said · Read or write application comprising: https://docs.trendmicro.com/all/ent/officescan/v11.0/en-us/osce 11.0 agent olh/scn adv sttng rltm osce agent.html (Office Scan Agent) Real-time Scan Real-time Scan is a persistent and ongoing scan. Each time a file is received, opened, downloaded, copied, or modified, Real-time Scan scans the file for security risks. If the Security Agent does not detect a security risk, users can proceed to access the file. If the Security Agent detects a security risk or a probable virus/malware, a notification message displays indicating the name of the infected file and the specific security risk. Real-time Scan maintains a persistent scan cache which reloads each time the Security Agent starts. The Security Agent tracks any changes to files or folders that occurred since the Security Agent unloaded and removes these files from the cache. Trend Micro Apex One Administrator's Guide at 7-14

CLAIM 16	TREND MICRO PRODUCTS	
16[pre] In a computer comprising a mass data storage device and an application running on said computer in conjunction with an operating system that	Trend Micro's software also includes Behavior Monitoring that detects write attempts and controls write access of hostile applications. As explained in the excerpt below, Behavior Monitoring constantly monitors endpoints, e.g., the claimed computers, for unusual modifications to the operating system or on installed software. That monitoring occurs for the purpose of detecting write attempts by hostile applications and controlling their write access.	
manages access to said data storage device, a method of controlling write access to said data storage device by said application comprising:	Behavior Monitoring constantly monitors endpoints for unusual modifications to the operating system or on installed software. Behavior Monitoring protects endpoints through Malware Behavior Blocking and Event Monitoring. Complementing these two features are a user-configured exception list and the Certified Safe Software Service.	
	Office Scan, Service Pack 1, Administrator's Guide at 9-2	

CLAIM 16	TREND MICRO PRODUCTS		
16[pre] In a computer comprising a mass data storage device and an application running on said computer in conjunction with an operating system that manages access to said data storage device, a method of controlling write access to said data storage device by said application comprising:	applications to modify, delete	ts You can configure Behavior Monitoring to detect a specific sequence of events that may indicate a ransomware attack. After Behavior Monitoring matches all of the following criteria, the OfficeScan agent terminates and attempts to quarantine malicious programs:  1. A process not recognized as safe attempts to modify, delete, or rename three files within a certain time interval.  2. The process attempted to modify a protected file extension type  Additionally enable Automatically back up files changed by suspicious programs to create copies of files being encrypted on endpoints. After the encryption process completes and OfficeScan detects a ransomware threat, OfficeScan prompts end users to restore the affected files without suffering any loss of data.  Note  Automatic file backup requires at least 100 MB of disk space on the agent endpoint and only backs up files that are less than 10 MB in size.  The backup folder location on agent endpoints is: <agent folder="" installation="">\ccsf\module\DRE\data.  WARNING!  If Automatically back up files changed by suspicious programs is not enabled, OfficeScan cannot recover the</agent>	software
	Office Scan, Service	first files affected by a ransomware threat.  Pack 1, Administrator's Guide at 9-4	

CLAIM 16	TREND MICRO PRODUCTS	
16[pre] In a computer comprising a mass data storage device and an application running on said computer in conjunction with an operating system that manages access to said data storage device, a method of controlling write access to said data storage device by said application comprising:	The following excerpt shows that Apex One also includes Behavior Monitoring functionality.    Behavior Monitoring	

CLAIM 16	TREND MICRO PRODUCTS		
16[pre] In a computer comprising a mass data storage device and an application running on said computer in conjunction with an operating system that manages access to said data storage device, a method of controlling write access to said data storage device by said application comprising:	The following excerpt shows that Trend Micro's Security software (Antivirus+ Security, Internet Security, and Maximum Security) also includes Behavior Monitoring functionality.  Trend Micro Security 2020 for Windows  Product Guide  Trend Micro™ Antivirus+ Security  Trend Micro™ Internet Security  Trend Micro™ Maximum Security  Trend Micro™ Maximum Security  Trend Micro Security 2020 for Windows Product Guide at 1.		
	Unauthorized Change Prevention  Trend Micro Security includes behavior monitoring in its list of security protections.  Unauthorized changes to system settings and other suspicious behavior can be blocked, as well as autorun programs on portable drives. Antivirus+ includes the ability to switch your protection level automatically, to aggressively eliminate programs that pose even a small risk of bad behavior. And the increased protection against ransomware that Folder Shield provides helps protect your computer and files from encryption or blocked access and the extortion that comes with ransomware. All editions of Trend Micro Security provide ransomware protection and Folder Shield.  Trend Micro Security 2020 for Windows Product Guide at 70.		

CLAIM 16	TREND MICRO PRODUCTS		
16[pre] In a computer comprising a mass data storage device and an application running on said computer in conjunction with an	Trend Micro's Endpoint Application Control software also controls write access of hostile applications. Endpoint Application Control detects write attempt to prevent them from occurring. For example it detects and prevents write attempts by executables, DDLs, Windows App store apps, device drivers, controls panels, and other portable executable files.		
operating system that manages access to said data storage device, a method of controlling write access to said data storage device by said application comprising:	Trend Micro Endpoint Application Control allows you to enhance your defenses against malware and targeted attacks by preventing unknown and unwanted applications from executing on your corporate endpoints. With a combination of flexible, dynamic policies, whitelisting and blacklisting capabilities, as well as an extensive application catalog, this easy-to-manage solution significantly reduces your endpoint attack exposure. For even greater insight into threats, user-based visibility and policy management are available in the local administration console or in the centrally-managed Trend Micro™ Control Manager™.  Datasheet, Trend Micro Endpoint Application Control, at 1		
	Enhanced protection defends against malware, targeted attacks, and zero-day threats  • Prevents potential damage from unwanted or unknown applications (executables, DLLs, Windows App store apps, device drivers, control panels, and other Portable Executable (PE) files)  • Provides global and local real-time threat intelligence based on good file reputation data correlated across a global network  Datasheet, Trend Micro Endpoint Application Control, at 1		

CLAIM 16	TREND MICRO PRODUCTS		
16[a] detecting using a process operating in kernel mode monitoring file system access an attempt by the application to write data of a designated file type to said data storage device;	As noted in the slides for limitato write data of a designated fi As shown below that detection system access. For example, for Monitoring Core Driver which or	n can occur using a process operating in kernel mode moning to behavior monitoring, Apex One and Office Scan use the Experates in kernel mode.	torage device.  e applications  toring files
	Behavior Monitoring Components		
	COMPONENT	Description	
		pattern contains the rules for detecting suspicious threat avior.	
		kernel mode driver monitors system events and passes them e Behavior Monitoring Core Service for policy enforcement.	
	Trend Micro Apex One Administrator's G	uide at 6-8	
		kernel mode driver monitors system events and passes them e Behavior Monitoring Core Service for policy enforcement.	
	Office Scan, Service Pack 1, Administrator's	Guide at 6-8	

CLAIM 16	TREND MICRO PRODUCTS			
16[a] detecting using a process operating in kernel mode monitoring file system access an attempt by the	As another example, Endpoint Application Control uses Kernel-Level Blocking process to monitor file system access and detect attempts by hostile applications to write data of designated file types to said storage device.			
application to write data of a designated file type	Table 1. Blocking Metho	ds		
to said data storage device;	Blocking Method	Action	Description	
	Kernel-level blocking This method is sometimes also known as driver-level blocking.	Block applications before execution	Kernel-level blocking prevents applications from starting by blocking file access. This provides greater security, but may unexpectedly block or momentarily delay access to certain files needed by allowed applications.  See About Kernel-Level Blocking.	
	https://docs.trendmicro.com 20/rulesandpolicies/rulesand		5.5	

CLAIM 16	TREND MICRO PRODUCTS			
16[a] detecting using a process operating in kernel mode monitoring file system access an	The excerpt below further shows the benefits of Endpoint Application Control's Kernel-Level Block process, which shows monitoring attempts by designated file types to write data.	king		
attempt by the	Table 2. Blocking Method Benefits			
application to write data of a designated file type to said data storage device;	Benefit Blocking User-Level Blocking			
	Prevents applications from starting before being evaluated Yes			
	Blocks already-running applications Yes			
	Compatible with all rule types Yes Yes			
	Blocks Windows Store applications Yes Yes			
	Blocks DLLs Yes			
	Allows Trusted Sources Yes			
	Preferred for timing-critical deployments, such as servers, trading systems, and manufacturing systems  Yes			
	https://docs.trendmicro.com/en-us/enterprise/endpoint-application-control- 20/rulesandpolicies/rulesandpoliciesabout/rulesblockmethods.aspx			

CLAIM 16	TREND MICRO PRODUCTS		
16[b] in response to said attempt, retrieving a permission value from a database comprised of data elements encoding at least one permission value associated with the application; and	In response to the write attempts discussed for limitation 16[pre] and [a], Office Scan retrieves permission value from a database comprised of data elements encoding at least one permission value associated with the application. For example, the Behavior Monitoring functionality includes an exception list for approved programs and blocked programs. If a program is on the exception list as an approved program, Office Scan does not monitor that program. If a program is on the exception list as a blocked program, Office Scan blocks that program. Upon information and belief, the programs on the exception list are stored on a database that include data elements encoding permission values, e.g., approved or blocked, that are associated with the applications on the list.    Behavior Monitoring Exception List		
	Configure the exception list from the web console. You can also grant users the privilege to configure their own exception list from the OfficeScan agent console.  For details, see Behavior Monitoring Privileges on page 9-19.  Office Scan, Service Pack 1, Administrator's Guide at 9-9, 10.		

CLAIM 16	TREND MICRO PRODUCTS	
16[b] in response to said attempt, retrieving a permission value from a database comprised of	The Office Scan software also includes a Trusted Program list. Upon information and belief, the programs that list are stored on a database that include data elements encoding permission values, e.g., trusted or that are associated with the applications on the list.	
data elements encoding at least one permission value associated with the application; and	Trusted Program List  You can configure OfficeScan agents to skip scanning of trusted processes during Realtime and Behavior Monitoring scans. After adding a program to the Trusted Programs  List, the OfficeScan agent does not subject the program or any processes initiated by the program to Real-time Scan. Add trusted programs to the Trusted Program List to improve the performance of scanning on endpoints.  Office Scan, Service Pack 1, Administrator's Guide at 9-2	

CLAIM 16	TREND MICRO PRODUCTS		
16[b] in response to said attempt, retrieving a permission value from a database comprised of	Office Scan performs whitelist checking such as the exception list and trusted programs lists at each layer, i.e., at each the stages discussed on slide 3.		
data elements encoding at least one permission value associated with the application; and	<ul> <li>Progressively filters out threats using the most efficient technique for maximum detection without false positives.</li> <li>Blends signature-less techniques including high-fidelity machine learning, behavioral analysis, variant protection, census check, application control, exploit prevention, and good-file check with other techniques like file reputation, web reputation, and command and control (C&amp;C) blocking.</li> <li>Trend Micro is the first to infuse high-fidelity machine learning which uniquely analyzes files not only before execution but also during runtime for more accurate detection.</li> <li>Noise cancellation techniques like census and whitelist checking at each layer reduce false positives.</li> <li>Instantly shares information on suspicious network activity and files with other security layers to stop subsequent attacks.</li> <li>Advanced ransomware protection monitors for suspicious file encryption activities at the endpoint, terminates malicious activities, and even recovers lost files if necessary.</li> </ul> Datasheet, Trend Micro Office Scan, at 2		

#### **CLAIM 16** TREND MICRO PRODUCTS 16[b] in response to said Trend Micro's other software packages also include exception lists and trusted programs list. The following attempt, retrieving a excerpt shows that Antivirus+ Security, Internet Security, and Maximum Security also include exception lists / trusted program lists. permission value from a database comprised of data elements encoding **Exception Lists: Programs/Folders** at least one permission To add items to Exception Lists Programs/Folders: value associated with the application; and Trend Micro Security lets you add programs, folders, or websites to exception lists so that scans will ignore them. Adding programs or folders to exception lists can increase performance during scans, while adding frequently-accessed websites can prevent unwanted blockage. Users are advised to use exception lists wisely, as it may open computers up to more threats. Trend Micro Security 2020 for Windows Product Guide at 84. 13. You can also click the link Trusted Program List to add a trusted program to a list of applications that can access protected folders. The Trusted Program List appears. Program Name From Figure 193. Trusted Program List Trend Micro Security 2020 for Windows Product Guide at 110-111.

#### **CLAIM 16** TREND MICRO PRODUCTS 16[b] in response to said The following excerpts also show that Apex One includes exception lists and trusted program lists. attempt, retrieving a permission value from a **Behavior Monitoring Exception List Trusted Program List** database comprised of The Behavior Monitoring exception list contains programs that the Security Agent does You can configure Security Agents to skip scanning of trusted processes during data elements encoding not monitor using Behavior Monitoring. Application Control, Behavior Monitoring, Data Loss Prevention, Device Control, Endpoint Sensor, and Real-time Scans. After adding a program to the Trusted Programs at least one permission Approved Programs: The Security Agent allows all programs in the Approved List, the Security Agent does not subject the program or any processes initiated by the Programs list to pass Behavior Monitoring scanning. program to Real-time Scan. Add trusted programs to the Trusted Program List to value associated with improve the performance of scanning on endpoints. the application; and Trend Micro Apex One Administrator's Guide at 7-51 Although Behavior Monitoring does not take action on programs added to the Approved Programs list, other scan features (such as file-based scanning) continue to scan the program before allowing the program to run. Blocked Programs: The Security Agent blocks all programs in the Blocked Programs list. To configure the Blocked Programs list, enable Event Monitoring. Configure the exception list from the web console. You can also grant users the privilege to configure their own exception list from the Security Agent console. For details, see Behavior Monitoring Privileges on page 9-18. Trend Micro Apex One Administrator's Guide at 9-9 Trend Micro Apex One™ Application Control™ • Prevents damage from unwanted/unknown applications (executables, DLLs, and other PE files). Flexible, dynamic policies and whitelisting/blacklisting capabilities to reduce attack exposure. • Allows users to install applications based on reputation-based variables (prevalence, usage, and maturity). Provides global and local real-time threat intelligence based on good file reputation data. Categorizes applications and provides updates via our Trend Micro Certified Safe Software Service. · Coverage of pre-categorized applications that can be selected from our application catalog. Visibility and policy management via Trend Micro Apex Central™. · Interconnects with additional layers of security to better correlate data and stop threats more often. Trend Micro Apex One Administrator's Guide at 9-9

CLAIM 16	TREND MICRO PRODUCTS
16[b] in response to said attempt, retrieving a permission value from a database comprised of data elements encoding at least one permission value associated with the application; and	TREND MICRO PRODUCTS  The following excerpts also show that, during for example real-time scans that run in response to a write attempt as discussed above, Office Scan and Apex One retrieve permission values from a database comprised of data elements encoding at least one permission value associated with the applications. Those permission values are stored on a database containing the Smart Scan Agent Pattern on the computer.  Smart Scan Agent Pattern  The Smart Scan Agent Pattern is updated daily and is downloaded by the OfficeScan agents' update source (the OfficeScan server or a custom update source). The update source then deploys the pattern to smart scan agents.  Note  Smart scan agents are OfficeScan agents that administrators have configured to use File Reputation Services. Agents that do not use File Reputation Services are called conventional scan agents.  Smart scan agents use the Smart Scan Agent Pattern when scanning for security risks. If the pattern cannot determine the risk of the file, another pattern, called Smart Scan Pattern, is leveraged.
	Smart Scan Pattern  The Smart Scan Pattern is updated hourly and is downloaded by smart protection sources. Smart scan agents do not download the Smart Scan Pattern. Agents verify potential threats against the Smart Scan Pattern by sending scan queries to smart protection sources.  Office Scan, Service Pack 1, Administrator's Guide at 4-8

CLAIM 16	TREND MICRO PRODUCTS
16[b] in response to said attempt, retrieving a permission value from a	The following excerpts shows the same Smart Scan Agent Pattern for the Apex One.
database comprised of data elements encoding at least one permission value associated with the application; and	Smart Scan Agent Pattern  The Smart Scan Agent Pattern is updated daily and is downloaded by the Apex One agents' update source (the Apex One server or a custom update source). The update source then deploys the pattern to smart scan agents.
	Note  Smart scan agents are Security Agents that administrators have configured to use File Reputation Services. Agents that do not use File Reputation Services are called conventional scan agents.
	Smart scan agents use the Smart Scan Agent Pattern when scanning for security risks. If the pattern cannot determine the risk of the file, another pattern, called Smart Scan Pattern, is leveraged.
	Smart Scan Pattern
	The Smart Scan Pattern is updated hourly and is downloaded by smart protection sources. Smart scan agents do not download the Smart Scan Pattern. Agents verify potential threats against the Smart Scan Pattern by sending scan queries to smart protection sources.
	Trend Micro Apex One Administrator's Guide at 4-8

CLAIM 16	TREND MICRO PRODUCTS
16[b] in response to said attempt, retrieving a permission value from a database comprised of data elements encoding at least one permission	Trend Micro's Security software also uses a local database of permission values in combination with the online database of the Smart Protection Network. The signature database is maintained "mainly on Trend Micro Servers in the cloud," which means that at least some of the database is stored locally.
value associated with the application; and	Unlike other local-protection-based products that require you to frequently update a large local signature database on your computer, Trend Micro Security updates the signature database mainly on Trend Micro Servers in the cloud, so all consumers of the Smart Protection Network are instantly protected whenever the online database is updated. Other cloud-based and local Trend Micro technologies correlate threat data of different kinds, since modern threats can simultaneously use multiple techniques to infect your computer.  Smart Scan reduces network bandwidth usage (for updating/downloading signatures), while saving disk space and memory.  Trend Micro Security 2020 for Windows Product Guide at 61.

CLAIM 16	TREND MICRO PRODUCTS
16[c] controlling write access to the data storage device by the application in dependence on said permission value.	As shown in the slides for limitation 16[c], Trend Micro's Software controls write access to the data storage device by the application in dependence on said permission value. For example, if the application in on the trusted programs list, approved programs list, or whitelist, then the application is allowed write access. If the application is on the blocked programs list or blacklist, then the application is denied write access.